

## Volunteer Role Description

**Role Title: Wilder Welcome Volunteer (Visitor Centre)**

**Location: Far Ings Education & Visitor Centre**

Far Ings Road, Barton upon Humber, DN18 5RG

**Summary:** Would you love engaging with people about the wildlife of Far Ings and providing them with a warm welcome? Could you give some time providing information and working in our wildlife gift shop? This role could be for you.....

**Opportunity Type:** Receptionist, Retail, Visitor Centre

**What is a Wilder Welcome Volunteer?:** The Far Ings Visitor Centre is open to the public 5 days a week (Wednesday to Sunday) providing information and interpretation, events, public facilities and a small retail operation. Our Wilder Welcome volunteers spend a morning or afternoon welcoming visitors to the centre and helping them get the most of their visit to the reserve, as well as helping out in the Wildlife Gift Shop.

### **What's involved:**

- Providing a *Wilder Welcome* to visitors to the Far Ings Centre
- Engaging with visitors about the work of the Wildlife Trust
- Providing information to give visitors a deeper appreciation of Far Ings' wonderful wildlife.
- Serving in the wildlife gift shop including restocking and rotating shop stock
- Acting in accordance with the risk assessment for the task provided.
- Adherence to the Volunteer Charter, policies, procedures and guidelines.
- Undertaking appropriate in-house training appropriate to the role

**Who would this role suit?:**

**Essential skills/experience:**



- An interest in nature and the natural world
- Ability to communicate effectively with the public
- Some retail experience
- Sensible regard for health and safety.
- The ability to work within guidelines set by the Education team

**Desirable skills/experience:**

- Familiarity with Far Ings and its wildlife
- Understanding and support of the Wildlife Trust's principles of reserve management.
- An understanding of the needs of the public and native wildlife

**What's in it for you?**

- Free car Parking at the Visitor Centre Education Centre)
- The opportunity to share a love and knowledge of wildlife and the natural world
- Role specific training
- Playing a key part in the Public Engagement & Communications team, helping visitors enjoy Far Ings NNR in a considerate way.

**Extra Information:**

**Commitment:** A regular 3 hr commitment/as often as desired

**Duration:** Ongoing

**Role Subject to Safer Recruitment Processes?** No

**Application process:** Application and informal chat

**Closing Date:** N/A

**Interview Date:** N/A